

Jira

Jira, , - . , , - .
-?

Jira – Automation.

Automation Cloud *Close duplicate issues*, , , , *Duplicate*.

Close duplicate issues

Rule details

When: Issue linked
Types: Duplicate

Status does not equal
Done

Then: Transition the issue to
DONE

Add component

Jira?

JQL-, - , , :

Project = DEV AND client = Barry AND problem = "Unstable connection"

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Search

, , .
smart values (- <https://support.atlassian.com/jira-software-cloud/docs/what-are-smart-values/>).

JQL Automation. **smart values** , , , .

, : , jql- (,), Smart value .

⋮
, **Problem Client** ().

, Jira Duplicate.

, . , , Jira " " .

, . .

When: Issue created
Rule is run when an issue is created.

New component Branch rule/related issues

Jira , .

jql, smart values. , :

{{triggerissue.customfield_10034}}

" id 10034 , ".

, .

, - <https://support.atlassian.com/jira-software-cloud/docs/what-are-smart-values/>

 Branch rule / related issues

Please select which related issue you would like to perform actions against.

Type of related issues *

JQL 

JQL *

created > startOfDay(-3) AND Client = "{{triggerissue.customfield_10034}}" AND Problem = "{{tr

 Insert account id  Resolve users  Validate query

, , , 3 .

New Action Link issues

 Link issues

Please provide a link type and the issue to link to:

This issue *

is duplicated by 

Issue *

Trigger issue 

You can link to the issue that triggered this rule, previously created issue, a smart-value or simply an issue key.

Cancel 

, .

Link issues , "" , , is duplicated by.

! , , Jira .

